

## GATRA Fixed Route Performance Measures

FY17 (All Quarters) - FY18 (All Quarters)

### Group 1 Fixed Routes: Attleboro/Taunton Fixed Routes and Route 140 Service in Norton/Mansfield

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	121,496	118,737	129,447	124,383	118,000	109,715	122,681	122,462
Revenue Miles	197,640	193,796	201,024	197,897	203,355	204,587	201,271	206,760
Revenue Hours	9,785	9,596	9,953	9,798	10,069	10,055	9,965	10,168
Passengers/Rev. Mile	0.61	0.61	0.64	0.63	0.58	0.54	0.61	0.59
Passengers/Rev. Hour	12.42	12.37	13.01	12.69	11.72	10.91	12.31	12.04
Preventable Accidents per 100,000	2.02	1.03	1.49	NO ACCIDENTS	0.49	1.47	0.99	0.48
Revenue Miles between Road Calls	98,820	96,898	25,128	49,474	50,839	40,917	33,545	25,845

### Group 2 Suburban Routes: Onset/Wareham Link (OWL), Plymouth Area Link (PAL), and Seaside Area Inter-Link (SAIL)

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	59,687	57,335	55,402	50,971	51,940	46,712	56,723	54,443
Revenue Miles	164,534	147,885	162,586	148,849	151,079	140,366	153,515	147,900
Revenue Hours	8,891	9,117	9,002	9,205	9,139	8,807	9,143	8,093
Passengers/Rev. Mile	0.36	0.39	0.34	0.34	0.34	0.33	0.37	0.37
Passengers/Rev. Hour	6.71	6.29	6.15	5.54	5.68	5.30	6.20	6.73
Preventable Accidents per 100,000	0.61	NO ACCIDENTS	NO ACCIDENTS	0.67	NO ACCIDENTS	NO ACCIDENTS	1.95	NO ACCIDENTS
Revenue Miles between Road Calls	41,134	73,943	54,195	74,425	30,216	20,052	25,586	14,790

### Group 3 In-Town Routes: Middleborough Downtown Shuttle, Franklin Area Bus (FAB), Tri-Town Connector, and Scituate Link

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	8,812	7,637	8,462	7,209	7,703	6,733	8,084	7,793
Revenue Miles	50,647	50,287	49,312	50,559	46,126	47,890	47,791	51,621
Revenue Hours	4,045	3,041	3,132	3,009	3,552	2,974	3,101	3,201
Passengers/Rev. Mile	0.17	0.15	0.17	0.14	0.17	0.14	0.17	0.15
Passengers/Rev. Hour	2.18	2.51	2.70	2.40	2.17	2.26	2.61	2.43
Preventable Accidents per 100,000	NO ACCIDENTS							
Revenue Miles between Road Calls	50,647	50,287	16,437	50,559	11,532	15,963	23,896	51,621

### Group 4 Commuter Shuttles: Bellingham, Medway, Pembroke, Wareham/New Bedford, and Middleborough/Taunton Connection

	Q1 FY17	Q1 FY18	Q2 FY17	Q2 FY18	Q3 FY17	Q3 FY18	Q4 FY17	Q4 FY18
Total Passengers	3,858	3,352	3,443	3,490	3,212	4,100	3,775	4,956
Revenue Miles	16,658	16,749	11,552	16,040	14,098	18,433	17,132	19,561
Revenue Hours	1,433	1,469	1,187	1,445	1,275	1,488	1,458	1,539
Passengers/Rev. Mile	0.23	0.20	0.30	0.22	0.23	0.22	0.22	0.25
Passengers/Rev. Hour	2.69	2.28	2.90	2.42	2.52	2.76	2.59	3.22
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS						
Revenue Miles between Road Calls	16,658	16,749	5,776	8,020	14,098	6,144	NO ROAD CALLS	9,781